



JOHN VALENCIA



📍 Wilhelm-Busch-Str, Berlin 12043 📞 +4917641196448 ✉️ jvalencia@servicio.it

Date of birth
07/03/1978

Gender
Male

Nationality
Colombian

LinkedIn
jj-valencia

My stewardship in information technology management has been pivotal in harmonizing hardware, software, and digital content strategies. Our team's commitment to excellence has led to multiple accolades, such as the Lápiz de Acero awards, underlining our prowess in creating exceptional digital experiences.

With expertise in overseeing connectivity and online services, I've also propelled forward the intricacies of online ticket sales and live event production. These endeavors have not only showcased technological proficiency but have also solidified our reputation in delivering seamless digital solutions across various artistic platforms.

- Technological producer in museums and multimedia exhibitions of plastic arts.
- IT Manager in Theaters, Festivals, Music Concerts, and more than 10 different business.
- Technical head of computer assembly and maintenance workshops.

WORK EXPERIENCE

Technological Art Producer

May 2022 - Nov 2022

46 National Salon of Artists; Ministry of Culture of Colombia, 7 Cities

- Managed the production of exhibition spaces in 14 museums across 7 cities in Colombia.
- Oversaw the technological installation of works of art in museums, ensuring seamless integration.
- Led the technological management of the project, liaising with clients, artists, suppliers and work team.

General Producer Macondo Musical

Oct 2021 - Dec 2021

National University of Colombia + Government of Magdalena, Santa Marta, Colombia.

- Orchestrated 2 Symphonic Concerts with over 100 Musicians and 100 Choristers in Santa Marta, Colombia.
- Managed event production and recording of Videos for Universidad Nacional de Colombia in Santa Marta.
- Coordinated concerts with local musicians, showcasing the vibrant music scene of the city.

IT Manager | Volunteer

Feb 2020 - Present

National Technological Foundation, Bogotá, Colombia.

- Managed digital infrastructure including cloud servers for vulnerable populations in Colombia.
- Defined and implemented managing processes to ensure efficient technology operations.
- Created certification technology to enhance digital literacy among the target population.

Technological Art Producer

May 2019 - Nov 2019

45 National Salon of Artists; Ministry of Culture of Colombia, Bogotá

- Managed the production of exhibition spaces in 7 museums in Bogotá, Colombia.
- Oversaw the technological installation of works of art in museums, ensuring seamless integration.
- Led the technological management of the project, liaising with clients, artists, suppliers and work team.

IT Manager

May 2014 - Sep 2018

National Theatre Foundation, Bogotá

- Managed technological implementations, servers, emails, and pbx systems for Fundación Teatro Nacional.
- Coordinated support for workstations and led the digital department in various creative projects.
- Implemented a ticket sales and entry control system for 3 theater rooms, enhancing operational efficiency.

IT Manager

Dec 2011 - Apr 2014

Corporación Festival Iberoamericano de Teatro, Bogotá

- Managed Information, Digital, and Support teams at Festival Iberoamericano de Teatro de Bogotá.
- Led creation of digital ticket sales strategies resulting in revenue milestones of USD\$8M, USD\$10M, and USD\$13M.
- Recognized with 2 national steel pencil awards and 1 aWWwards.com recognition.

IT Manager

Jan 2006 - Present

Servicio iT, Colombia, Mexico, USA, UK, Italy and Germany.

- Cloud Servers, Web Server, Email Servers, Google Workplace and Microsoft 365.
- Bootstrap Landings, WordPress and Python Scripts
- 30+ Active Projects at WWW.SERVICIO.IT

IT Manager

Jan 1998 - Dec 2005

Quality Inside, Unilago, Bogotá

- Managed technical department operations, overseeing work teams, spare parts inventory, and shift assignments.
- Led the acquisition of new technology to enhance company operations and improve efficiency.
- Conducted training sessions for technical and sales staff to ensure continuous skill development and growth within the team.

LANGUAGES

Spanish	Native speaker
English	B2
German	A1

CERTIFICATES

Google IT Automation with Python

2024

Course Certificates Completed

- Automating Real-World Tasks with Python
- Using Python to Interact with the Operating System
- Configuration Management and the Cloud
- Troubleshooting and Debugging Techniques
- Crash Course on Python
- Introduction to Git and GitHub

Google IT Support Certificate

2020

Course Certificates Completed

- IT Security: Defense against the digital dark arts
- System Administration and IT Infrastructure Services
- Operating Systems and You: Becoming a Power User
- Technical Support Fundamentals
- The Bits and Bytes of Computer Networking

compTIA IT Fundamentals

2017

IT CONCEPTS AND TERMINOLOGY, INFRASTRUCTURE, APPLICATIONS AND SOFTWARE, SOFTWARE DEVELOPMENT, DATABASE FUNDAMENTALS, SECURITY

EDUCATION

Systems Technician

Aug 2016 - Dec 2018

Politecnico Agro Industrial, Villavicencio, Colombia

Systems Engineer

Aug 1999 - Nov 2003

Fundación Universitaria San Martín, Bogotá, Colombia

NO DEGREE

high school diploma

Jan 1992 - Dec 1995

José Antonio Galán Military School, Bogotá, Colombia

Military Training

WEBSITE & SOCIALS[Website](#)[Projects links](#)
